

June 15, 2020

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: COVID-19 Customer Service, Billing, and Public Outreach Provisions Request for Utility Information, Docket No. M-2020-3020055
Via: PUC E-File

Dear Secretary Chiavetta:

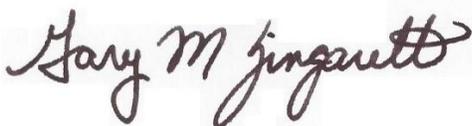
We are consultants to ITC Global Networks, LLC (“Company”) and have been retained to prepare the responses to the Commission’s request for information in the above captioned docket.

Although certificated by this Commission as a Competitive Local Exchange Carrier, the Company has not begun offering regulated telephone service. At this time, the Company exclusively provides Voice over Internet Protocol service on customer-provided broadband connections.

This filing is hereby submitted through the PUC’s E-File system in the above captioned Docket. Should you have any questions or require any additional information, please contact me.

Very truly yours,

Zingaretti Enterprises, LLC



Gary M. Zingaretti, President

cc: ITC Global Networks, LLC (via email)
Sarah Dewey, PA PUC Bureau of Consumer Services (via email)
Tom Charles, PA PUC Office of Communications (via email)